

Privacy Policy

ALPE ADRIA Consulting, d.o.o. (hereinafter referred to as the Agency) is built on trust with our clients, and we understand how important the protection of your personal data is. We take all necessary technical and organizational measures in the processing of your personal data in accordance with the obligations set out in the General Data Protection Regulation (GDPR) (EC 2016/679).

The information system where personal data is stored and processed is protected according to the required standards. All Agency employees regularly undergo training in the field of information security and personal data protection.

The method and purpose of processing personal data primarily depend on the type of business relationship for which we process your personal data. In our business, we are guided by the fundamental principles of personal data protection, which means that data is processed lawfully, transparently, fairly, and that processing is limited only to the purpose for which the data was collected, and only the necessary data is processed for that purpose. We keep your personal data only for as long as is necessary to achieve the processing purpose, unless certain regulations require us to store personal data for a longer period or in cases where our legitimate interests require it (e.g., for setting, enforcing, or protecting legal claims).

Only authorized persons of the Agency and partners who provide business support (data processors) have access to your personal data.

If you do not agree with our Privacy Policy at the agency, please do not use our website. Any changes to the privacy policy of ALPE ADRIA Consulting companies will be published on this website.

Data Controller: ALPE ADRIA Consulting, d.o.o. Silvija Strahimira Kranjčevića 2B, 23 000 Zadar OIB: 64698905269 The contact to which you can send your inquiries is: Address: Silvija Strahimira Kranjčevića 2B, 23 000 Zadar Email address: realestatezadar@gmail.com Phone: 099 438 70 70

Purpose of Processing and Legal Basis for Processing Personal Data

ALPE ADRIA Consulting, d.o.o. as the data controller protects your privacy and processes only the personal data that is necessary and is obtained as part of its business activities, whether the data is obtained from you, from third parties, or from publicly available sources, for the following purposes:

1. **Fulfillment of contractual obligations or the conclusion of a contract** – when processing is necessary to fulfill a contract in which you are a party or to take action at your request before concluding a contract.
2. **Compliance with legal obligations** – depending on various business activities, we are required to act in accordance with the Anti-Money Laundering and Counter-Terrorism Financing Act, the Real Estate Brokerage Act, etc.

3. **Legitimate interests** – when necessary, we process personal data beyond the specific contractual relationship for the purpose of satisfying our legitimate interests. For example, such a legitimate interest may include:
 - conducting legal proceedings and keeping records of them
 - identifying perpetrators of criminal offenses and preventing fraud
 - protecting persons and property
 - fulfilling your requests to help us develop, deliver, and improve our services or for our internal needs, such as audits, data analysis, and research to improve our products, services, and user communications
 - responding to your inquiries and comments
4. Processing of personal data for a specific purpose as described in consent, solely after receiving your consent for processing personal data for that specific purpose. Your consent is given freely, in accordance with the provisions of the Regulation, and can be revoked at any time.

If we will process your personal data for purposes not described here or beyond the purpose for which you have given your consent, we will provide you with information about that other purpose of processing and all other processing information.

What Personal Data Do We Collect and How Do We Get It?

We process the personal data that we collect during the business relationship, such as name, surname, OIB (Personal Identification Number), address, data about the property, etc. However, if necessary for the execution of our business activities and unrelated to a specific contractual or business relationship, we collect data from public sources (Commercial Court Register, Land Register, FINA) or they are legitimately communicated to us by contractual partners or third parties.

Are You Obligated to Provide Us With Personal Data?

You are not obliged to provide us with your personal data. However, please note that in certain cases, if you refuse to provide the requested data, ALPE ADRIA Consulting will not be able to conclude a contract with you or fulfill its legal and contractual obligations. For example, without your identification, we will not be able to conclude a contract or represent you.

Data Retention Period

ALPE ADRIA Consulting d.o.o. will keep your personal data only as long as necessary to fulfill its contractual or legal obligation or legitimate interest, except in the case of processing personal data based on consent, in which case the processing stops when you withdraw your consent.

You can withdraw your consent at any time by sending a request to the email address: realestatezadar@gmail.com.

Please note that the withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal.

If your personal data is no longer needed for the fulfillment of the purpose mentioned above, it will be destroyed, unless further storage is required by law.

Who Receives Your Personal Data?

ALPE ADRIA Consulting undertakes to protect your personal data and will not disclose or make it available to third parties without your specific permission, except:

- service providers we engage as data processors for tasks related to the execution of contracts in which you are a party, such as law firms, relevant authorities to perform tasks within their competence (e.g., Tax Administration, Ministry of the Interior)
- when that data is necessary for the court or competent public prosecutor's office or other authorities
- when we are legally obliged to provide that data.

Cookies

This website uses so-called cookies. A cookie is a small file that can be installed on your computer when you visit a website. Cookies are usually used to provide visitors to the site with additional functionality on a particular website. For example, they can be created to track your movements during your visit, support navigation on the website, help you pick up where you left off, and remember your activities and settings when you revisit the same website. Cookies cannot access, read, or modify other data on your computer.

Most of the cookies used on these websites are temporary session cookies that are automatically deleted when you leave the website. In contrast, permanent or stored cookies remain on your computer until you delete them in your browser. We use permanent cookies to recognize you the next time you visit this website.

If you want to control cookies that are installed on your computer, you can change the settings in your browser to notify you when a website wants to install cookies or you can completely disable (block) cookies. You can also delete cookies that have already been installed on your computer.

What Are Your Rights Related to the Processing of Personal Data?

Depending on the legal basis of the processing, your rights may be as follows:

- request access to personal data related to you, i.e., you have the right to information about the extent of the collected data, the purpose of processing, the category of personal data processed, recipients to whom the data is delivered, and the storage period
- request the correction of incorrect or incomplete personal data, and we are required to comply with your request promptly
- file an objection to the processing of personal data
- restrict data processing, for example, when you dispute the accuracy of the data, until we verify their accuracy
- transfer data to another data controller if the processing is based on consent or the execution of a contract in which you are a party, and the processing is carried out automatically, and if it is technically feasible
- file a complaint with the national supervisory authority or the Croatian Personal Data Protection Agency (AZOP).

Requesting access to personal data related to you or requesting the correction of your personal data If you want access to your personal data or believe that there has been an error in the processing of personal data, please contact the address or email address listed above.

Filing an objection to the processing of personal data If you believe that we do not have a legal basis for processing your personal data or that we have violated your rights, you can file an objection at the address or email address listed above.